

2004 LibQUAL+ Survey Analysis of Comments re: Architecture Library

>> FACULTY / STUDENT COMMENTS:

- *“The architecture library needs some work. I have found missing volumes of periodicals before, it is not comfortable to sit and read/browse at all, and there are subjects such as urban design throughout history (basic urban maps) that aren't even addressed there”*

>> LIBRARY'S RESPONSE:

I am sorry that you have had difficulties locating periodicals in the Architecture Library. If the particular volume or issue you need appears to be missing, please ask a staff person for help. We will search for it. If we cannot find it, or the Library doesn't own it, we can advise you on other means of access (interlibrary loan, etc.)

I also regret that you are uncomfortable sitting and reading in the library. I assume that you normally study at the tables in the central reading area. Since all furniture in the Architecture Library is provided by the College of Architecture, you should speak to the Dean or Associate Dean of the COA about the possibility of replacing the chairs in the reading area. In the meantime, comfortable seating is available in the Architecture Library's computer lab.

The Library's urban design and planning collections are split between the Architecture Library and the Main Library. Check the Library Catalog to find the call number and location of a particular item. All maps are located in the Main Library, on the 2nd floor, East Building. The Architecture Library does not have a maps collection. Again, please ask the library staff to help you locate specific materials. I also urge you to schedule a training session with me. I can show you how to use the Library's databases, catalog and electronic resources to find information on urban design and planning. Please contact: Kathy Brackney, Architecture Librarian and Information Consultant to the College of Architecture, kathy.brackney@library.gatech.edu or 404-894-4877.