

## LibQUAL+ Survey Analysis of Comments re: Subject Librarians/ Library Instruction Summer 2003

### >> FACULTY / STUDENT COMMENTS:

- *“Need to provide a seminar on how to easily and effectively find and access electronic journal articles. If you do, please advertise better...possibly using same email address that this survey was mailed to.”*
- *“I think there are many services that are provided by the library that are unknown to most students. I think that a library has a potential to be of great service to students if they know how to use it.”*
- *“The GT library has changed so much in 20 years that I do not know how to begin to access its facilities. I would like that to change...but other than "yet another meeting" I do not have constructive suggestions...is there a designated librarian that I, an ISyE faculty member, can call?”*
- *“It would be neat if the library recruited classes to use it.”*
- *“...mandating library technology seminars as part of every student's curriculum...”*
- *“...think too the library ought to organize a bit more in the way of training sessions for faculty units, teaching us how to master the search tools that are out there.”*

### >> LIBRARY'S RESPONSE:

Until a few years ago, the Library offered drop-in classes every semester on how to use the Library catalog and the print and electronic resources and collections. The classes were advertised with large posters in the Library and ads in the *Technique*. These sessions were discontinued due to a lack of attendance and perceived disinterest, but we have recently heard from Library users that sessions of this type would be valuable. We are in the process of reevaluating the content of the sessions and may offer such classes in the near future.

For individual research or information assistance, the Library has Subject Librarians (also known as Information Consultants) assigned to each of the schools and departments on campus. Subject Librarians support faculty and student information needs by appointment, drop-in, or via email. They are also the contacts for Library purchase requests in your subject discipline, and can conduct tailored Library classes appropriate to your course content or class assignments. To find your Subject Librarian, go to [http://www.library.gatech.edu/research\\_help/subject\\_librarians.html](http://www.library.gatech.edu/research_help/subject_librarians.html)